

Academy for Professional Excellence

Satisfaction Survey Report

Class Name Commercial Sexual Exploitation of Children (CSEC) 101: Awareness and Identification

Trainer 1: Thomas, Rachel

Training Date: 5/28/2015

Trainer 2: None

Length of Training: Full Day

Trainer 3: None

Total Surveys Collected: 36

Location: Moreno Valley Conference Center

Number of Mandatory Trainees 8

Application Potential of Professional Learning Inventory - APPLI 24

The APPLI-24 is a research based instrument that has been found to significantly predict the transfer of learning of trainees.

The APPLI-24 score is a composite score based on the score of 1 through 5.

The closer this score is to 5.00, the higher the probability is that this training will be transferred to the workplace.

	#	X
1. As a result of the training, I substantially increased my knowledge on this topic.	36	4.67
2. As a result of the training, I have developed new skills.	36	4.67
3. The training has affected some of my attitudes concerning this topic area.	36	4.61
4. As a result of this training, I have a better conceptualization of what I already do on the job.	36	4.58
5. I am motivated to put this training into practice on the job.	36	4.50
6. I will meet with my supervisor to discuss application of this training on the job.	36	4.25
7. My supervisor expects me to use this training on the job.	36	4.56
8. I have already made a plan with a co-worker to use this training.	36	4.44
9. There is at least one co-worker who will be supportive of my application attempts.	36	4.61
10. I will have sufficient opportunities to practice the new ideas/skills/techniques on the job.	36	4.50
11. My organization expects me to use the training on the job.	36	4.72
12. When I think back to other training, I can say that I have used the training on the job.	36	4.58
13. I have a plan to implement this training.	36	4.53
14. I am very confident that I will use the training on the job.	36	4.56
15. I will have the time to review materials and make an implementation plan.	36	4.50
16. Prior to the workshop, I was motivated to attend.	36	4.50
17. During the training, I was thinking of ways I could apply the training content to the job.	36	4.53
18. My supervisor helped to prepare me by discussing my learning needs and potential applications.	35	3.69
19. This training content is consistent with my agency's mission, philosophy and goals.	35	4.51
20. This training content is consistent with my agency's policies and my individual responsibilities.	36	4.58
21. This training will help me to continue learning in this topic area.	36	4.61
22. As a result of the training, I will be a more effective worker.	36	4.58
23. The information I learned today can help make a difference with people I serve.	36	4.58
24. Overall, I am satisfied with this training.	36	4.61
APPLI-24 COMPOSITE SCORE	4.52	

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Length of Training: Full Day

Trainer 3: None

Total Surveys Collected: 36

Location: Moreno Valley Conference Center

Number of Mandatory Trainees 8

Content of the Training

	#	X
1. The competencies and learning objectives were clearly identified.	36	4.64
2. The training included examples of evidence-based practices and/or best practices related to this topic.	36	4.56
3. The training covered issues of disproportional representation of children of color, culture, and/or bias in the child welfare system as it relates to this topic.	36	4.56
4. The training addressed cultural issues and issues of diversity.	36	4.69
5. Overall, I am satisfied with this training.	36	4.61

Trainer(s)

	#	X
1. The trainer(s) presented the content of the training clearly and effectively.	36	4.69
2. The trainer(s) displayed a clear understanding of the subject matter.	36	4.75
3. The trainer(s) promoted and facilitated discussions of cultural sensitivity.	36	4.67
4. The trainer(s) stimulated discussion and was responsive to participants.	36	4.69
5. Overall, I am satisfied with TRAINER 1.	36	4.72
6. Overall, I am satisfied with TRAINER 2.	0	
7. Overall, I am satisfied with TRAINER 3.	0	

= Number of valid responses.

X = Mean scores based on a scale of 1 to 5, where 5 is the highest rating.

Suggestions for improving the content of this training:

More how to help in resources.

This is truly the best class I have ever taken! I wish Rachel had enough time to go through the entire training and share more of her experience.

The pre and post test questions are confusing and probably don't give an accurate assessment of the quality of the training.

Excellent!

Content was good.

More time to get more in-depth with the content.

More how to help resources.

None at this time.

Suggestions for improving the presentation of this training:

I would like a second training on successful techniques for helping victims and learning how to build rapport with these types of youth.

I appreciate Rachel's compassion and self-disclosure.

Really enjoyed the training and found very informative.

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I wanted the presenter to share more of her story.

2 day training needed.

Please provide two examples of how you will apply what you have learned in this training to your job:

- 1. I will be able to identify signs and to give resources to victim.
- 1. Sensitivity! Decriminalizing and removing judgements for the victims.
- 1. How and what signs to look for when assessing for possible CSEC victim. 2. Understanding CSEC grooming.
- 1. Ask questions if I notice signs of possible CSEC. 2. When working with victims, treating them as the person they are, not what they have been told they are.
- 1. Looking for the red flags when interacting with the youth. 2. Not looking for the stereotypical youth, also looking at the overachiever.
- 1. Red flags/identify. 2. Resources.
- 1. Looking at signs when engaging with clients.
- 1. Out in the field with clients. 2. Talking to youth.
- 1. I will look for identifiers. 2. I will attempt to ask specific questions related to CSEC.
- 1. Use notes to remind me of what to look for in a victim. 2. Use resources to connect with victims.
- 1. Be able to see signs/red flags for children. 2. Understand the coercion and how it affects the children.
- 1. Great job; thanks for being transparent and passionate.
- 1. I will be able to identify signs and give resources to victims.
- 1. I will talk to the victims differently due to my understanding of their situation. 2. I will consult with my supervisor.
- 1. Be aware of CSEC. 2. Identify with the victim.
- 1. Using the signs of a child victim. 2. Resources.

Suggestions of other training topics you would like to see us offer:

TRAINING OBSERVATION FORM

Name of person providing comments:

Trainer Preparedness	Trainer 1	Trainer 2	Trainer 3
Did the trainer arrive forty-five minutes prior to the start of the training?	Yes		
Was the trainer prepared for the training day?	Yes		

Trainer Preparedness Comments

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Trainer 2: None

Length of Training: Full Day

Trainer 3: None

Total Surveys Collected: 36

Location: Moreno Valley Conference Center

Number of Mandatory Trainees 8

Trainer 1:

Trainer 2:

Trainer 3:

Training Content	Trainer 1	Trainer 2	Trainer 3
The content presented was logical, coherent, and well developed.	3		
The content presented was appropriate to the trainee's skill level.	3		
The content presented was arranged to make the most effective use of the allotted time.	3		

Training Content Comments

Trainer 1: Rachel has great content that seems logical, concise and very informational.

Trainer 2:

Trainer 3:

TOL and EBP	Trainer 1	Trainer 2	Trainer 3
The information presented can be transferred to the work environment.	3		
The information presented contained examples of EBP and/or best practice concepts.	Yes		

TOL and EBP Comments

Trainer 1: She definitely brings it home for those who work as social workers and community partners alike. She gives practical advice in working with this type of population.

Trainer 2:

Trainer 3:

Training Delivery	Trainer 1	Trainer 2	Trainer 3
The trainer was flexible in delivery and maintained class interest and engagement.	3		
The trainer made effective use of a variety of training methods.	3		

Training Delivery Comments

Trainer 1: Rachel is very personable and knows how to handle a room.

Trainer 2:

Trainer 3:

Overall Ratings	Trainer 1	Trainer 2	Trainer 3
Overall rating of the trainer.	3		
Overall rating of the course.	3		

Strengths, Challenges, and Additional Comments

Trainer 1: I enjoy working with Rachel since she is so knowledgeable in this subject.

Trainer 2:

Trainer 3:

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Trainer 2: None

Length of Training: Full Day

Trainer 3: None

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Number of Mandatory Trainees 8

Scores based on the following scale: 1=Unacceptable; 2=Needs Improvement; 3=Skilled; 4=Master.

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Satisfaction Survey Report

Class Name Commercial Sexual Exploitation of Children (CSEC) 101: Awareness and Identification

Trainer 1: Thomas, Rachel

Training Date: 6/4/2015

Trainer 2: None

Length of Training: Full Day

Trainer 3: None

Total Surveys Collected: 37

Location: Moreno Valley Conference Center

Number of Mandatory Trainees 7

Application Potential of Professional Learning Inventory - APPLI 24

The APPLI-24 is a research based instrument that has been found to significantly predict the transfer of learning of trainees.

The APPLI-24 score is a composite score based on the score of 1 through 5.

The closer this score is to 5.00, the higher the probability is that this training will be transferred to the workplace.

	#	X
1. As a result of the training, I substantially increased my knowledge on this topic.	37	4.62
2. As a result of the training, I have developed new skills.	37	4.54
3. The training has affected some of my attitudes concerning this topic area.	37	4.62
4. As a result of this training, I have a better conceptualization of what I already do on the job.	37	4.49
5. I am motivated to put this training into practice on the job.	37	4.57
6. I will meet with my supervisor to discuss application of this training on the job.	37	4.22
7. My supervisor expects me to use this training on the job.	37	4.22
8. I have already made a plan with a co-worker to use this training.	36	3.78
9. There is at least one co-worker who will be supportive of my application attempts.	37	4.35
10. I will have sufficient opportunities to practice the new ideas/skills/techniques on the job.	37	4.32
11. My organization expects me to use the training on the job.	34	4.44
12. When I think back to other training, I can say that I have used the training on the job.	33	4.27
13. I have a plan to implement this training.	34	4.12
14. I am very confident that I will use the training on the job.	34	4.32
15. I will have the time to review materials and make an implementation plan.	34	4.29
16. Prior to the workshop, I was motivated to attend.	34	4.41
17. During the training, I was thinking of ways I could apply the training content to the job.	34	4.41
18. My supervisor helped to prepare me by discussing my learning needs and potential applications.	32	3.31
19. This training content is consistent with my agency's mission, philosophy and goals.	34	4.29
20. This training content is consistent with my agency's policies and my individual responsibilities.	34	4.35
21. This training will help me to continue learning in this topic area.	34	4.47
22. As a result of the training, I will be a more effective worker.	34	4.44
23. The information I learned today can help make a difference with people I serve.	34	4.47
24. Overall, I am satisfied with this training.	34	4.62
APPLI-24 COMPOSITE SCORE	4.34	

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Training Date: 6/4/2015

Trainer 2: None

Length of Training: Full Day

Trainer 3: None

Total Surveys Collected: 37

Location: Moreno Valley Conference Center

Number of Mandatory Trainees 7

Content of the Training

	#	X
1. The competencies and learning objectives were clearly identified.	37	4.59
2. The training included examples of evidence-based practices and/or best practices related to this topic.	36	4.61
3. The training covered issues of disproportional representation of children of color, culture, and/or bias in the child welfare system as it relates to this topic.	36	4.47
4. The training addressed cultural issues and issues of diversity.	36	4.39
5. Overall, I am satisfied with this training.	34	4.62

Trainer(s)

	#	X
1. The trainer(s) presented the content of the training clearly and effectively.	37	4.68
2. The trainer(s) displayed a clear understanding of the subject matter.	37	4.70
3. The trainer(s) promoted and facilitated discussions of cultural sensitivity.	37	4.59
4. The trainer(s) stimulated discussion and was responsive to participants.	37	4.70
5. Overall, I am satisfied with TRAINER 1.	37	4.73
6. Overall, I am satisfied with TRAINER 2.	0	
7. Overall, I am satisfied with TRAINER 3.	0	

= Number of valid responses.

X = Mean scores based on a scale of 1 to 5, where 5 is the highest rating.

Suggestions for improving the content of this training:

It's great already!

Excellent training.

Make it longer, maybe two days and for CPS really look at dynamic of parents pimping out kids.

None. Very well done!

Provide resources to help victims of CSEC as a handout.

None, great training, very informative.

None, great training.

None-maybe extending or making mandatory for all CWS workers.

More information on how to get involved and resources for geographic areas (high desert).

Suggestions for improving the presentation of this training:

Nothing-Rachel is awesome!

None, very well done!

None, great presenters (very satisfied with training).

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Trainer 3: None

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None, great presenter.

Please provide two examples of how you will apply what you have learned in this training to your job:

1. Training our foster parents. 2. Training our foster teens.

1. I will be able to see the red flags if any child I come in contact with is a victim of sex trafficking.

1. Have other staff members attend similar trainings. 2. Talk about training highlighting certain areas in staff meetings.

1. More understanding. 2. Pay more attention to red flags.

1. Sensitivity to the small cues given by clients. 2. Find the CSEC group in my county.

1. Use resources listed to learn more.

1. Utilize resources gained. 2. More open-minded towards others experiences.

1. I will further my education and as Administrator, will have all social workers undergo training. 2. I will do my best to see what I can do at work and home to do more within the community.

1. Amazing information.

1. Educate clients on statistics. 2. Use penal codes.

1. Use material like books and videos with clients. 2. Use resources in the area.

1. As a foster parent coordinator at my FFA, I will educate applicant foster parents on this issue as they may encounter these clients in their homes.

1. Learning and understanding what to look for signs. 2. Revising my own awareness.

1. I will watch my language and be more sensitive to the victim. 2. I will let them talk when they want to and offer services.

1. Look for red flags, signs that a youth is at risk of CSEC. 2. Try to do what I can to offer resources of help or guidance.

1. Language usage. 2. Signs of CSEC.

1. I will be aware of the signs in my clients. 2. I will have a trial at hands should need to present it to client.

1. Identifying CSEC victims in CWS. 2. Prevention/education.

1. Working with foster children, many may have on may become a victim.

1. Referrals for services for victims of CSEC. 2. Identifying victims of CSEC.

1. I will be observant of my young clients behaviors, if they runaway often, ask where they are going and why they run.

Suggestions of other training topics you would like to see us offer:

More on coercion/psychological tactics.

Offer more trainings to non-profits.

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Excellent best training Ive been while employed with Riverside County for the past 10 years.

TRAINING OBSERVATION FORM

Name of person providing comments: Karina Aguirre

Trainer Preparedness	Trainer 1	Trainer 2	Trainer 3
Did the trainer arrive forty-five minutes prior to the start of the training?	Yes		
Was the trainer prepared for the training day?	Yes		

Trainer Preparedness Comments

Trainer 1: Rachel is always prompt and ready for trainings.

Trainer 2:

Trainer 3:

Training Content	Trainer 1	Trainer 2	Trainer 3
The content presented was logical, coherent, and well developed.	3		
The content presented was appropriate to the trainee's skill level.	3		
The content presented was arranged to make the most effective use of the allotted time.	3		

Training Content Comments

Trainer 1: The content was very well-developed and very appropriate to the audience.

Trainer 2:

Trainer 3:

TOL and EBP	Trainer 1	Trainer 2	Trainer 3
The information presented can be transferred to the work environment.	3		
The information presented contained examples of EBP and/or best practice concepts.	Yes		

TOL and EBP Comments

Trainer 1: Yes, the training gives practical advice in working with CSEC victims.

Trainer 2:

Trainer 3:

Training Delivery	Trainer 1	Trainer 2	Trainer 3
The trainer was flexible in delivery and maintained class interest and engagement.	3		
The trainer made effective use of a variety of training methods.	3		

Training Delivery Comments

Trainer 1: Rachel is very perceptive and engages the class in a variety of methods.

Trainer 2:

Trainer 3:

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Location: Moreno Valley Conference Center

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Overall Ratings	Trainer 1	Trainer 2	Trainer 3
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Overall rating of the trainer.

3

Overall rating of the course.

3

Strengths, Challenges, and Additional Comments

Trainer 1: It is always a pleasure working with Rachel.

Trainer 2:

Trainer 3:

Scores based on the following scale: 1=Unacceptable; 2=Needs Improvement; 3=Skilled; 4=Master.